Administration on Aging and Centers for Medicare & Medicaid Services

Aging and Disability Resource Center Grant Program

Organization Name: Ohio Department of Aging

Project Title: Building Seamless Entry Points for Consumers: Establishing ADRCs for

Ohio

Total Project Period: 9/30/2005 – 9/30/2008

Total Award Amount: \$800,000

Project Contact: Roland Hornbostel, (614) 466-7246

Project's Overall Design: The goals of the Ohio ADRC in the Cleveland area include 1) creating multiple avenues by which consumers and their caregivers can access the ADRC network; 2) building linkages between local and regional entities to create a seamless process for consumers; 3) publicizing and promoting the existence of the ADRC; 4) creating a common set of ADRC standards, protocols and procedures that can be used to replicate ADRCs throughout Ohio; 5) evaluating the ADRC pilot and incorporate formative learning into the expansion of the ADRC network; and 6) establishing a functioning ADRC that will serve elders and younger Ohioans with physical disabilities in Cuyahoga County. ADRCs in the surrounding four counties at the beginning of the third year will also be established. Anticipated products of the project include software that integrates critical ADRC functions and provides a core set of information on service providers, a media campaign to publicize the existence of the ADRC, a common set of standards, procedures and protocols for ADRCs to follow, and a formal program evaluation of ADRC effectiveness.

Target Population:

- Year One individuals aged 60+
- Year Two & Three 60+ and adults with physical disabilities

Anticipated Outcomes:

- Consumers and their caregivers will experience a seamless process in accessing information and services on both long-term services and supports and related services, such as housing, transportation, and employment.
- Consumers will be able to access the ADRC in person, via phone, and over the Internet.
- Financial and functional eligibility determination processes will be integrated.
- Consumers will be aware and informed of the existence of the ADRC and its functions.

• Ohio ADRCs will follow consistent standards, protocols, and procedures that are developed at the state level in consultation with our local partners.

Involvement of Stakeholders and Community Based Organizations:

State: Ohio Department of Aging; Ohio Department of Job and Family Services (Medicaid and employment); Olmstead Task Force; Ohio Department of Insurance (SHIP); Statewide Independent Living Council;

Local: Western Reserve AAA (lead agency); Linking Employment Abilities and Potential (Independent Living Center); Senior and Adult Services (county Medicaid); County Medicaid in four counties to pilot ADRC in year 3; Benjamin Rose Institute; United Way 2-1-1; consumers; Cleveland Department of Aging; Cleveland PACE; Carestar (HCBS waiver for people <60 with physical disabilities); Cleveland State University.